

# ADM - STUDENT ELEGIBILITY TO CARE

## Context

The policy outlines eligibility for undergraduate and graduate students at the University of Ottawa and Saint Paul University\* to access care at the uOttawa Student Health and Wellness Centre.

- Full-time or part-time status does not impact students' eligibility to receive care.
- Students must present a valid student card at every visit.
- A valid health care insurance card must be presented to receive physical medical care.
- Students must provide their private insurance information to receive mental health services eligible for billing or choose to cover the cost themselves, without going through their private insurance

### A. Eligible to receive care\*\*

- Students who have paid their health care ancillary fees can access care at the Centre during the semester for which the fees are paid.
- Students wishing to access care during a semester for which they have not paid the health care ancillary fee may do so as long as:
  - They were registered as a student at uOttawa for the previous semester or they are registered as a student for the following semester.
  - They pay an [enrollment fee](#) directly to the Centre to cover access to care during the semester in which the fee is paid.
- Students on leave or taking time off may access the centre if they have a profile in the CHR and have seen a practitioner in the centre in the past. Students wishing to receive care during their leave can do so by paying an enrollment fee for the semester in which they wish to receive care for up to six (6) consecutive semesters, after which, they become inactive and therefore, not eligible.

### B. Not eligible to receive care

- Students not paying ancillary fees and not opting to pay the enrollment fee directly to the Centre to cover access to care during the semester in which the fee is paid.
- Students with no valid government health insurance such as OHIP, RAMQ, UHIP or other provincial health coverage.
- Students with an inactive status
- Students on leave or taking time off with no prior appointments with a Student Health and Wellness Centre practitioner.

\*Saint Paul University students should seek mental health support at the Saint Paul Counselling and Psychotherapy Centre. They are not eligible to book psychotherapy appointments at the Student Health and Wellness Centre

*\*\*Virtual appointment restrictions: Students must be in Canada to receive virtual physical health care services and in Ontario or in the National Capital Region to receive virtual mental health services.*